



Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့၊ မြန်မာ

AAP/CE WG Meeting

24 November 2021

Annie Ingram, OCHA

Angelo “Enan” Melencio, Plan International

Michelle Sanson, WFP

1. Welcome and introductions



- Angelo Hernan E. Melencio (Enan), Emergency Response Manager, Plan International Myanmar
- Michelle Sanson, Senior Protection and Gender Advisor, World Food Program

Agenda

1. Welcome and introductions
2. October meeting minutes
3. WG admin
4. Task team for work plan
5. Latest Updates
 1. AAP in HPC
 2. Inter-agency AAP requests
 3. Updates from related groups
 4. Subnational AAP updates
 5. Relevant updates from ICCG
6. Collective AAP models
7. Any other business



Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့ မြန်မာ

2. WG Admin

- Meeting frequency and length
 - Continue monthly? 1.5 hours?
- Agenda
 - Standing agenda items; special presentation each meeting?
- Language
 - Slides in ENG + MMR? Speaking in ENG + MMR? Real time translation or transcript options? Accessibility? Recorded?
- Use of MIMU page
 - Contact list and minutes openly shared or limited distribution?



Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

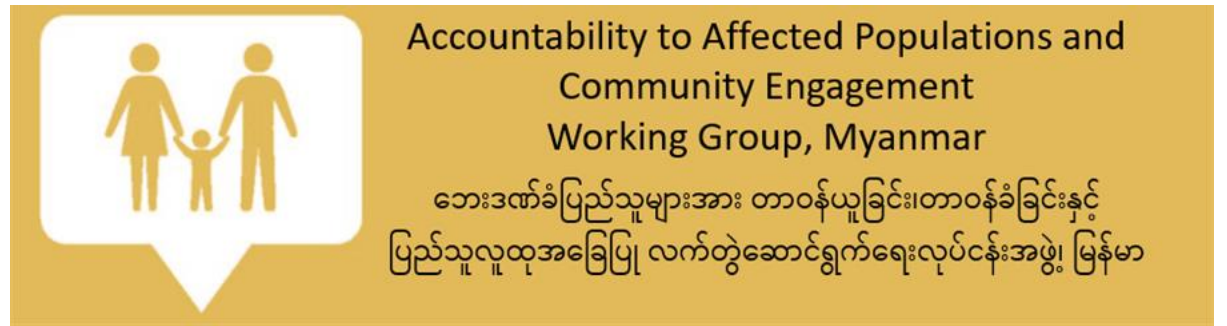
ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့ မြန်မာ

3. Task team for work plan



- Volunteers for task team to develop AAP CE WG workplan
- Agree on structure of workplan
- Inputs from group on workplan content
- Meeting of task team

5. Latest updates



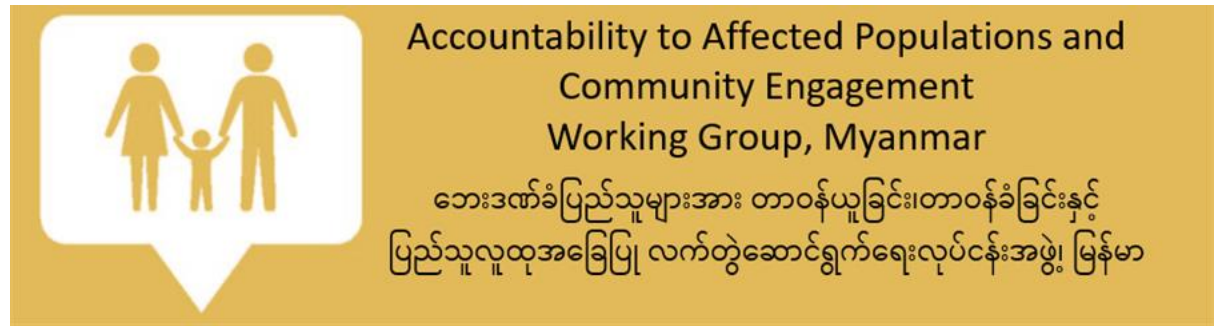
- AAP in the Humanitarian Program Cycle (HPC)
- Interagency AAP requests
- Updates from related groups and workstreams
- Sub-national AAP updates
- ICCG Update

AAP in the 2022 Humanitarian Program Cycle (HPC)



Indicators	Monitoring
1. Percentage of affected people who can access safe and accessible feedback and complaint channels	Indicator 1 is consistent with the IASC PSEA country-level indicator and will be measured with inputs from clusters as well as PSEA Network members.
2. Percentage of affected people who feel that their opinions are taken into account in humanitarian decision-making	Indicators 2 & 3 focus on perceptions of affected populations regarding humanitarian assistance and will be measured through perception surveys planned for 2022. MSNA – REACH currently undertaking scoping
3. Percentage of affected people who feel that the assistance received is appropriate/tailored to their needs	
4. Number of humanitarian workers reached in capacity-building sessions on response-wide accountability (including AAP, PSEA and Gender).	Indicator 4 focuses on capacity strengthening and reflects activities undertaken in several clusters in addition to specific activities led by the PSEA Network and dedicated AAP training consultant.

Interagency AAP requests



- Myanmar Humanitarian Fund (MHF) workshop
- Interagency AAP story for publication
- AAP Glossary
- Subnational mapping

Updates

- From related groups – PSEA, GiHA, RCCE, HACG, etc on items relevant to AAP
- From subnational colleagues on AAP in their region
- On relevant points from ICCG



Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့ မြန်မာ

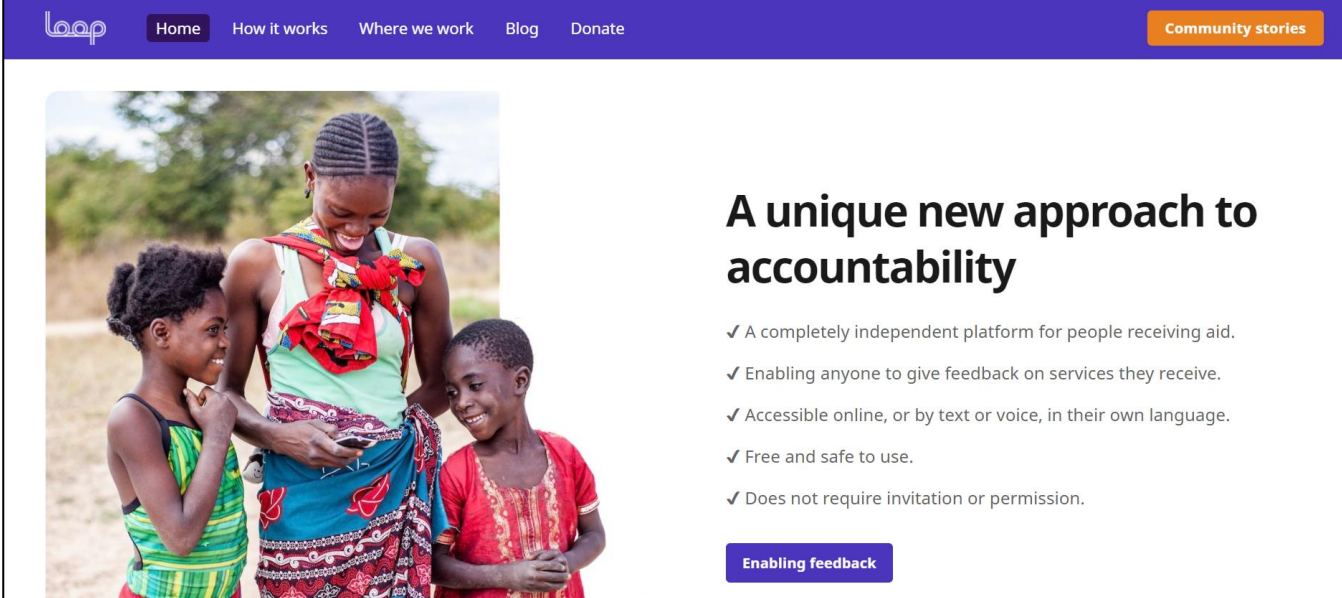
6. Collective AAP models

- Ethiopia's community voices dashboard
- The Loop




Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့ မြန်မာ



loop Home How it works Where we work Blog Donate [Community stories](#)



A unique new approach to accountability

- ✓ A completely independent platform for people receiving aid.
- ✓ Enabling anyone to give feedback on services they receive.
- ✓ Accessible online, or by text or voice, in their own language.
- ✓ Free and safe to use.
- ✓ Does not require invitation or permission.

[Enabling feedback](#)



Accountability to Affected Populations and
Community Engagement
Working Group, Myanmar

ဘေးဒဏ်ခံပြည်သူများအား တာဝန်ယူခြင်း၊ တာဝန်ခံခြင်းနှင့်
ပြည်သူလူထုအခြေပြု လက်တွဲဆောင်ရွက်ရေးလုပ်ငန်းအဖွဲ့ မြန်မာ

7. Any other business