# Summary Note on Accountability to Affected Population/Community Engagement Working Group Meeting (January 2022)

Date/ Time & Venue	26 January 2022, 2.00 – 3.30 PM (via MS Teams)	
Co-chairs	WFP (Michelle SANSON), Plan International (Angelo Melencio)	
Participants — 26 participants — attendance records kept by OCHA		
Agenda items and summary of discussion		Action Points
1. Welcome		
The AAP/CEWG co-chairs presented the agenda for the meeting.		
2. December meeting r	ninutes	
The December meeting summary was approved without further suggestions/feedback from the WG members. The summary will be uploaded to MIMU, and the link will be shared with WG members.		#OCHA to upload Dec minutes to MIMU
Updates on action items in minutes from last meeting were as follows.		
<ul> <li>OCHA to complete MIMU upload of summary and MHF presentation materials and share the link to WG members – complete</li> </ul>		
<ul> <li>OCHA to upload with WG memb</li> </ul>	AAP global training resources English version to MIMU and share the link pers – complete	
3. AAP/CE WG workpla	ın	
Co-chair gave an update on the development of the AAP CE WG workplan. The main feedback provided over the past month when the workplan was distributed for feedback and input was summarized. The document with highlighted sections to indicate what had been changed as a result of feedback was shared with the group. A summary of feedback that had been provided on the workplan that could be further developed in future was provided – including greater common complaints <i>response</i> capacity, and greater ability to hear directly from affected people. Members were asked if there was anything further on the workplan or if it was able to be endorsed. The workplan was endorsed by the group and will be uploaded to the AAP MIMU site.		#OCHA to upload endorsed AAP CE Workplan to MIMU
4. Rakhine AAP		
A representative from the sub-national coordination team in Sittwe shared an update on the work being done on AAP in Rakhine.		
AAP Survey   An AAP survey was recently sent out through the Sittwe ICCG. Twenty-one organisations responded to the survey. Some key findings were shared to the AAP CE WG, including:		
	at not many organisations have AAP focal points, however, many of them nunity feedback and complaint mechanism to get community feedback.	
• •	reporting and requesting information was weak among organisations and ed that having reporting system in place and enhancing it is one of the 122.	
interested in ha	ollective inter-agency effort, quite a number of organisations were aving integrated common feedback mechanism and platform for AAP and capacity development trainings.	

The approach for AAP in Rakhine following the survey was discussed at an ad hoc ICCG session. Developments on this will continue to be shared with the AAP CE WG.

The Rakhine WASH cluster also shared that they have recently completed the collection of cluster data for a 3W on AAP and are able to share the format with other clusters to use. The cluster 3Ws have proven to be an effective method for to collating robust AAP 3Ws data for Rakhine.

#### 5. AAP Training

Updates were provided on the various AAP related trainings being held and organised through February.

#### Interagency Myanmar Language Basic AAP Training

There has already been a huge amount of interest for the inter-agency AAP training which is to be held through February 2022. With only 160 spaces available, priority will be given to participants from LNGOs, CSOs and CBOs from Chin, Rakhine, Kayin, Northern Shan and Kachin States who wish to strengthen their understanding of AAP to support the work of their organisations. The resources were developed by OCHA and translated into Myanmar language by the national consultant and are adaptable for use by any other agencies for AAP training. The training will be delivered by national consultant and will be in Myanmar language for maximum of 160 participants across 4 groups.

## Gender and cross-cutting issues training

UNWomen provided an update on the gender and cross-cutting issues training that is being run 3 times across January to March. The sessions will be for local staff from INGO forum and MIMU data managers. The first day of the two-day training focusses on GiHA, with the second day including GBV, PSEA and AAP/CE, PSEA. The training is being delivered 27-28 Jan; 16-17 Feb and 23-24 March.

#### INGO Forum / LRC

INGO Forum is developing ToR for Local Resource Centre (LRC) to deliver training and capacity strengthening for members. Proposed modules are: Accountability and good governance; Self-assessment; Complaint and respond mechanism; Do no harm; Financial and Accountability; PSEA. The training date will be communicated once confirmed.

### 6. AAP support for Southeast

In light of recent development in Southeast, AAPWG members discussed the role of AAP in planned response for the region and how the WG can support AAP during conflicts. Two options for AAP messaging were considered: the static standalone message and generic AAP messaging. Members suggested to develop static response for areas with no current cluster coverage as it allows message to be adapted to the context. For generic AAP messaging, AAPWG can determine on suggested template and dissemination pathways for messaging.

#### 7. Latest updates

GiHA shared that they were still recruiting for consultant to assist in review for perception surveys and asked members to share the opportunity with their networks.

# 8. AOB

Co-chairs highlighted the news reports about the upcoming new cybersecurity law and the recent moves to escalate the costs of sim cards and data, and that it would be useful for the AAP WG to consider the impact this may have on AAP - especially for those who rely on phones for information/communication or whom we can only reach that way.

## **Useful links**

• <a href="http://themimu.info/sector/accountability-affected-people-aap">http://themimu.info/sector/accountability-affected-people-aap</a>