### Minutes of National WASH Cluster Meeting

**Date:** 2018 July 12, Thursday  
**Venue:** UNICEF Yangon Office  
**Time:** 3 pm - 5pm  
**Duration:** 2h  
**Chair:** Sunny Guidotti, National WASH Cluster Coordinator  
**Minutes:** Seung Hye Park  
**Participants:** Metta, Samaritan’s Purse, OXFAM, UNICEF, CESVI, ADRA Myanmar, CDN-ZOA, Trocaire, Thirst-Aid, Water Aid, HARP, Swiss Embassy, SCI, CDA, Embassy of Japan

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<td>1</td>
<td>Intro</td>
<td>1. Intro (5min)</td>
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<td>All Participants</td>
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<td>2. Brief emergency updates (10min)</td>
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<td>3. Potential change in focal agencies per camp (30min)</td>
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<td>4. Quarter 2 Monitoring – Gap and MHF (10min)</td>
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<td>5. AAP (10 min)</td>
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<td>6. CDC Ceramic Water Filter Study in Rakhine - Presentation (45min)</td>
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<td>7. AOB (10min)</td>
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<td>Brief emergency updates (10min)</td>
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<td>Sunny, Htoot Min</td>
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<td>3</td>
<td>Potential change in focal agencies per camp (30min)</td>
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<td>Sunny, Htoot Min</td>
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Sunny : UNICEF as a donor and remind people she is fully cluster coordinator.  
Cluster has been providing recommendation to UNICEF as donor has been moved to other donors around keeping the cluster principle, one agency per camp, has reasonable timeframe handover to one agency to another agency.
Overall looking at cluster capacity to make sure that we are not left one partner in. To clarify the decision power for a work to partners like UNICEF as a donor. Cluster team on behalf you can only recommending. Partners in both Kachin and Rakhine that are being continued. UNICEF are good tentative plan for funding source. So this is the great time to discuss about partnership with UNICEF.

Sunny requested Htoot Min to share UNICEF’s partnership process.
Htoot Min : UNICEF; in 2017, multiyear work plan 2018_2022 had developed.
This year is the first year of multiyear work plan.
Management made the decision to make expression of interest for open calling to all partners. According to that decision, our partnership with implementing partners were effective and efficient. UNICEF is trying to link with some partners from Rakhine.
In Sittwe, UNICEF is supporting to the CDN in 3 camps. From 3 to 5 years, CDN will be handed those camps to Oxfam. UNICEF has already discussed with CDN and OXFAM by laterally and they has already agreed. And they already made transition plan. Now UNICEF gave 5 months cost extension to CDN and at the time they will work together with OXFAM. After 5 months, it will be handed to OXFAM.
In Pauktaw, Kyin Ni Pyin camp, UNICEF decided to working ended with DRC and it will be handed to SI. It has been already discussed with both partners. According to the part of transition plan UNICEF will gave 3 months cost extension. We already decided and at the time we will made transition plan with SI. This has been discussed by laterally with both partners. In program document, there is a clause that DRC claim that they will find additional resources during that time. If they find additional resources during that time, UNICEF will no longer support to DRC. They will find resources by themselves and they will work alone in Kyin Ni Pyin camp. If they don’t find any resources, as agree by laterally meeting with DRC and SI, UNICEF will be handed those camp to SI. And also UNICEF is working OXFAM in many years kyauk phyu camps. It will be handed to local agency, CDA. Part of transition plan, UNICEF are making cost extension to OXFAM for 3 months. After 3 months, the camp will be handed to CDA.
In Myebon camp, UNICEF has already discussed with RI and that program document will be ended at end of July. For the cost extension, RI has not submitted cost extension program document yet. UNICEF already discussed with RI country director about that UNICEF will no longer support to them. It will be handed to CDA and they agreed.

In Kachin, UNICEF have 2 partners, KMSS and HPA. And UNICEF is aiming to work with one strategic partner in Northern Shan. UNICEF is still finding the partner.
Sunny: the sites focal agency might be changed due to UNICEF changing of partnership.

Q: What criteria was used for selection of these partners?
Htoot Min: I think it is related with UNICEF call of expression of interest. For those who applying for the expression of interest, they has already known very well. There are so many pars explaining of details in the expression of interest. UNICEF is calling the partners not only for the WASH section but also for the whole section (education, health, nutrition). It has been organized and led by program monitoring and evaluation section from UNICEF and supported by UNICEF management.

Sunny: what kind of criteria did you use partner capacity or geographical location or MOU or?
Htoot Min: there are many criteria in expression of interest.

There are a lot of criteria to select the partners.

Q: KMSS and HPA the new partners in Kachin or the outgoing partners?
Htoot Min: We are working with KMSS since 2012. All the partners working in Kachin know well KMSS is very strong organization. HPA is international organization based in China. They are accessible to NGCA. They are not new partners. They will on-going partners. UNICEF contracted with Nyein (Shalom) foundation. But now stopped supporting to Nyein (Shalom) as they got funding from HARP.

Q: Who is CDA? Have they attended cluster meeting?
CDA president: CDA has been working with cluster for many years. He was busy with others so he couldn’t joint the cluster but he sent his colleague to attend cluster meeting. CDA started working in Rakhine since Giri cyclone response. CDA has many projects in Rakhine. Recently CDA is working in Maungdaw township to provide hygiene kits to government recommended villages. They are working in 14 villages in Maungdaw township (10 Myo, 1 hindu, 2 rakhine, 1 muslim).

Q: Has CDA experienced working in camps mostly in muslim community?
CDA: They are working in Rakhine since Giri cyclone. After that we have series of projects with different donors. We drilled 42 wells in camps in sittwe.
Sunny: When?
CDA: about two years ago. We drilled ourselves.
Sunny: Which camps?
CDA: Not remember. Our staffs have detail.
Sunny: We need to check because it was not reported to cluster.
CDA: I worked with the cluster long term. But sometimes a little bit tired for too many questions. Cluster didn’t much supported to us so we stayed low profile and we do with own donors and we are implementing rural projects in Rakhine. We build some schools, tube wells. They also dilled tube well for DSW office in sittwe. We have plan to do some water system in the villages. Recently they sent 50 Ceramic filter to Maungdaw.

Q: if DRC got another funding sources, what SI will do? Will not taking over?
UNICEF: UNICEF is standing as a last resource for DRC camps. We are not changing the camps. We are just changing implementation partners. If DRC can find the resources themselves, UNICEF doesn’t need to do anything. We are just supporting to the WC. We are just filling WC gaps as a last resource according to the recommendation from WASH cluster.

Q: Why Unicef, one donor among other donors, leading this change?
Htoot Min: Partners can find the donors themselves. UNICEF is just filling the gaps as a last resource partner. According to multiyear plan 2018-2022, we are working together with the government ministries. UNICEF is now working with 3 ministries, Ministry of agriculture, livestock and fishery and rural development and Ministry of basic education and Ministry of health.

Christian(HARP): he shared transition experience. In Rakhine, we were moved within the same consortium changing partners within the same consortium group (SI and OXFAM).
Something works well. But something doesn’t.

Had an related issue of discussion with OXFAM and HARP about in terms of lesson learnt partnership transition. Key thing is needed to be considered the different times
Now a lot of camps with changing and I would like to see what decisions are happening.
Many agencies have transition experiences.

Htoot Min: UNICEF is not changing transitioning of the camps. UNICEF is just changing capacity to work with their implementing partners. UNICEF are not trying to change all the things in camps. Just changing the partnership. From the management point of view, effective and efficient and the resources, we have to change within our partners. It is needed to be clear.

Sunny: At cluster level we are responsibilities to make sure accountabilities of the IDPs. With the people that are targeting under HRP and in Rakhine we included villages. The comments from HARP is very interesting because
that’s and that’s if you are right, other partners can benefit from that. Up to now, the evidence we have based on the kyauktaw information we received from the HARP. We have received that much transition in other places. That’s kind of documentation can help for Kachin and Shan and also some parts of Rakhine as well.

Asif: last year the transition to places still we faced some sort of technical challenges in ground. It is also good for UNICEF to looking into realities in technical challenges and to the contextual arrangement.

SI: we are finding funds. We still have the partnering with the Rakhine WASH cluster. If DRC will not be able to continue in their camps, I would like to raise the concerns. For us it is very important. UNICEF extends PCA 5 months for sure the right transition. Form the moment, they would decide they don’t have fund. When we entering to transition, as you know it is not easy for transition.

UNICEF: request to SI to discuss with Rakhine-UNICEF, Kris.
Asif: Decision is needed to take placed as soon as possible because we will have dry season within four or five months. That time is very good for handing over process. In this raining season, it is quite difficult to do this kind of work.

Sunny: apologies to the partners will not going to this transition. It might be a bit burden to you as it is very quite important as there are major concerns coming from country director and others. It is also cluster responsibilities to insure smooth transition. The IDPs receive the best services they are entitled.

Sunny summarizes some of the key concerns.

- Talked about recommendation
- Some of the key concerns has been around transition time
- Lack of partner capacities assessment
- Lack of consideration to the relationship with government and what the partners are doing with GAD
- Needs closed monitoring and accountabilities to affected population in this transition time.

Kachin UNICEF WASH officer: We just finished PCA with Shalom. They are planning to apply proposal with HARP. In the proposal, water supply is not included. Only sanitation and hygiene are included in the proposal.

HARP: in terms of delay HARP contact process,??????

U Aye Win, How to improve their service? They do with old fashion. IDPs families are more than 6 years in Kachin. We need to upgrade WASH services. There are many WASH agencies in Kachin. They distributed many hygiene kits
but they don’t know ?? They are doing hygiene education session not hygiene promotion. They just only focus on Hygiene message to IDPs. I would like to align with HRP.
Sunny: We had discussed for Kachin, specifically like in Rakhine, to have behavior change communication technical working group to take out in Kachin to be able to address major technical issues.

CDA: Please can we check. What are the real problems? Just giving the hygiene kits is not completed the jobs. They need the proper way of how to manage the latrines.

U Aye Win, desludging service is very limited. Township municipal, their capacity is limited as they have only two desludging truck in Kachin. They always use manual desludging method. Now WC encourage to township municipal. OXFAM are supporting some funding to the township level municipal. Desludging and market research process are still processing. Now local partners, Shalom and KBC, they have being started implementing desludging e coli based desludging technique.

**Action Point 1:** Sunny, It can be discussed changing partnership in next week Rakhine WASH cluster meeting.
**Action Point 2:** HARP will meet with Shalom and Kachin WC in his Kachin trip.
**Action Point 3:** Behavior change TWG in Kachin

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**Quarter 2 Monitoring – Gap and MHF (10min)**

Sunny: we collect 4W and funding matrix quarterly. This is fundamental for our donors to know what our achievements are, what is the money for doing what and to be able to report in HRP. To make sure to submit / follow up with your focal person. Also thank you for the partners who submitted already.
GWC IM person will come to support WASH cluster for reforming our monitoring framework. We will arrive on 23rd July until 1st September. He will be in Yangon couple of weeks. He will go to Kachin, Rakhine and NSS and meet with the partners and will go the camps and consult with the partners in there. He will try to get feedback and try to see mobile application for monitoring. If your life is easier, our life is easier. We want to make sure we are giving the partners the easy way to report to us. We want to provide more simple and accurate monitoring system.

UNICEF: will you change indicator?
Sunny: will not change for this year. It is already fixed in HRP 2018.
We decided these three indicators in last November 2017. But we plan to potentially change depends on partners’ feedback.

We will see what the bottle necks are and how we can support to the partners.

**AP:** She will send remind letter tonight or tomorrow morning.
**AP:** Partners need to submit 4W, funding matrix.

**MHF:**

There is MHF 1st allocation came out. Total allocation is 7 million dollars and WASH cluster will get 1 million. If you have plan to apply MHF fund, you have to know: OCHA and cluster encourage to do multisector proposal/consortium. Deadline is July 29, 2018. If you need help for submitting proposal, WASH cluster welcome you for support.

Sunny explained priority locations, Types of sites in all 3 states and activities with Power point.

Our 2019 HRP is based on needs assessment. WC wants to get big proposal because this is great opportunity for us.

### AAP (10 min)

Sunny: We discussed with the cluster team. We want to start every cluster meeting with standing agenda item AAP. I like to request you to share your past experience in feedback mechanism.

Aye Win: partners doesn’t know accountability. Can we have money to do the project?
Sunny: in MHF, we can included for AAP.

SI: SI and OXFAM, we are rapid affected community engagement. There is a way to make sure accountability. Also partnership with the interview.
They just arrive in Sittwe and they start working their jobs. Hope we can share the partner soon. They are trying to get the voice from IDPs. They just started working.
Sunny: WC has done AAP analysis in 2015 in Rakhine. That was presented in SOF workshops. We can circulate to the partners to give some ideas.
Asf: I think specifically for WC and WASH partners might not be possible. Each and every project we have to ensure accountability mechanism to cluster partners. It is also one of the key requirement for MHF. As a cluster, we need rules, this is part of our routine activities.

Sunny: According to the workshop in March in Rakhine, some partners does have some level of accountability mechanism. But we don’t have consolidated, integrated mechanism. According to one of the outcome results from the last month ICCG meeting, OCHA’s communication with community lead protection sector who is leading that grouping in Rakhine. I am really hopeful that in next few months, we will not have scattered APP mechanism that every partner does.
We would have AAP mechanism in futures for every sectors/cluster.

In April and May around the third party monitoring, one of the action point is to set up fund raising.
At the moment we are not unable to visit 100% of the camps because of cluster capacity.

SCI: in 2016, we tried pilot AAP system with mobile. One or two staff went around to the camp. But camp language is difficult to understand. Information management problems: can’t know WASH or Food or nutrition issue.
Major issue is sometimes restriction from CMC. They threatened to WASH staff.

Sunny: is there any mechanism using with mobile tool.
Ma Sanda: in Kachin, OXFM, Metta and Shalom, they did past year.

Metta: sometime IDPs don’t know which activities are done by which organization. We also have suggestion box. We sometimes receive complaints which are not related to us. Most of the calls we received are related to personal issues.
We also gets comments and feedbacks from women and girl center. So we are collecting information from different area; camp management committee, women and girl center, livelihood group.
The best area for collecting feedbacks and comments is women and girl center in Bhamo, Kachin.

Sunny: So we are trying to intergrate multi sectoral accountability feedback mechanism.

AP: Sunny will circulate AAP report.
AP: Sunny recommend to come with inputs for AAP in next month NWC meeting.
In 2015, UNIEF Ceramic water filter study was done in Rakhine. We are not confident on 1st and 2nd study of ceramic water filter because of cost effectiveness and other issues.

Asif presented power point on behalf of CDC
Q: is this due to poor quality?
Asif: It might be poor practices and handling of the CF. And poor quality.

We should have targeted CWF distribution rather than blanket distribution.

:agree CDC ???? after one or two years

HARP:
25% of HH are not using filter.

Aye Win: problem is also come from cover. Ecoli- will found from cover.

AP: Sunny requested CDA to bring model CWF to next WC meeting which will joint with Education meeting.
AP: SI: can share next time. They have a lot of CF studies in Kachin. Some new approach for villages will be shared

AOB (10min)

SI: difficulties in transition in Rakhine. They are following SOP of CCCM. They signed in MOU with local authorities. Country level will solve the problems. It is not only WASH, also including public health.

SCI: They are requesting UNICF, HK for NSS.
AP: UNICEF will provide feedback to SCI.

Next meeting: 1st August 2018.

KWC: will have water quality training and analyzing test result with database system in 29, 30th August 2018 which will be included local government.
| NWC: overlapping issues. Same activities in same camps. Recommend to shift gap area. |
| AP: will have bilateral meeting with SCI |
Meeting Title: National WASH Cluster Meeting
Venue: UNICEF Office, Yangon
Time: 15:00 - 17:00
Date: 12-07-2018 (Thursday)

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**Venue:** UNICEF Office, Yangon  
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