



Vacancy Announcement

Job Title: Credit Recovery Operations Supervisor

Location: Head Office Yangon

Will you use your excellence skills and experience to impact children's lives and empower communities? VisionFund Myanmar is seeking a dynamic, hands-on leader who has experience of growing organisations in complex environments.

We have been offering microfinance and other financial services to poor people in Myanmar since 1998. Through our work, we help small business owners create or develop small businesses with affordable credit.

VisionFund Myanmar is committed to improvement of safeguarding efforts which emphasises prevention of sexual exploitation and abuse (PSEA) and other forms of violence or harm to children and adult beneficiaries by the employees and affiliates.

Position Purpose

- This position is responsible for improving recovery performance through direct field engagement, branch coaching, root cause investigation, recovery process improvement, and hands-on support to recovery and branch teams.

Key Responsibilities

- Investigate delinquent accounts, interview staff and customers, verify loan utilization, identify causes of default, detect process gaps and recommend corrective actions.
- Support branches in handling delinquency cases, participate in customer negotiations, assist in restructuring recommendations and coordinate recovery actions.

- Strengthen the capacity of branch staff through continuous on-the-job training, assessment, coaching, etc.
- Evaluate recovery approaches being used in branches, test alternative collection methods,
- Coordinate the effective recovery of delinquent and written off loans. Capacity, and collateral following the VisionFund International Credit Manual.
- Receive and verify payment requests from court bailiffs prior to submission to the Company secretary for approval

About you

- Must have a Bachelor's degree
- A minimum of 3 years working for a credit institution, specifically in the area of lending, ideally in a recovery/ collection area in a bank or MFI.
- Team work oriented and willingness to guide and train others
- Financial analysis skills and Portfolio management skills
- Strong emotional intelligence and Demonstrated a high level of integrity
- Ability to work long hours without supervision

If you believe you have exceptional talent and a promising future with our company, we encourage you to submit your CV to vfm_hrd@visionfund.org and please also fill through this online link [VisionFund Myanmar Application Form – Fill out form](#)

Stay updated on our latest career opportunities! Join our community on:

- **Contact us on Viber:** 09 886 786 980
- **Viber Channel:** <https://shorturl.at/63Rjg>
- **Telegram:** <https://t.me/vfmyanmar>

The application deadline is October 18, 2026.

Only candidates selected for shortlisting will be contacted.