



VACANCY ANNOUNCEMENT

PSS OFFICER (EMERGENCY RESPONSE) – MANDALAY

I. Context

For more than 40 years, Médecins du Monde (MdM), a campaigning medical organization committed to international solidarity, has been caring for the most vulnerable populations here and abroad. It has continued to bear witness to obstacles that exist in accessing healthcare and has secured sustainable improvements in health-for-all policies.

MdM France currently works in 30 countries across all continents to facilitate access to healthcare through 6 thematic: Sexual and Reproductive Health Rights; Migration, Exile, Human Rights and Health; Harm Reduction; Environment and Health; Humanitarian Space and Healthcare systems and rights.

Médecins du Monde (MdM) has been active in Myanmar since 1994, delivering crucial harm reduction and HIV/AIDS services to key populations. In Kachin State, programs target people who use drugs, offering needle exchange, methadone treatment, HIV testing, and medical care. In Yangon, MdM's efforts are directed towards female sex workers and LGBTQI+ individuals, offering comprehensive harm reduction and sexual and reproductive health services through local partners. Crucially, MdM invests in strengthening local civil society organizations, enabling them to play a larger role in healthcare delivery.

This year, Médecins du Monde (MdM) will launch a new three-year project titled “Collective Actions and Social Change for Comprehensive Harm Reduction Among Key Populations in Myanmar.” The project aims to improve access to harm reduction and Sexual and Reproductive Health (SRH) services, and strengthen the resilience of targeted beneficiaries – Female Sex Workers (FSW), Men who have Sex with Men (MSM), and Transgender Women (TGW). To achieve this, MdM will implement a comprehensive three-pronged strategy that includes harm reduction and SRH service delivery, a community-based approach, and advocacy for social change. The project will be implemented in partnership with 3 local organizations in four main regions of Myanmar – Yangon, Mandalay, Bago, and Ayeyarwady. The project will support and scale up the delivery of and access to comprehensive harm reduction services and SRH services. These services will include harm reduction service delivery, education and counselling, family planning, cervical cancer screening and gender-based violence care all delivered through a comprehensive case management approach.

II. Hierarchical & Functional links

PSS Officer is under the direct supervision of Medical Doctor and technical link to MHPSS Adviser at coordination office.

III. Essential duties

Main purpose of PSS Officer position is to deliver and be a focal for all PSS related field activities in the project, ensuring the quality of care. This includes empathic listening, validating stress reactions, grounding techniques, and referral if/when needed. In addition, the post holder conducts analysis and reporting of PSS interventions according to MdM protocols.

IV. Responsibilities

Tasks of PSS

Programmatic level

- Deliver appropriate PSS interventions through mobile clinic.
- Ensure that PSS activities are integrated in mobile unit and performed with regular follow-up
- Compile the data and statistic linked with PSS activities and serve as the focal for reporting
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- Facilitate community-based support groups in affected areas to encourage peer support, reduce isolation and promote collective coping mechanism
- Contribute to development of the technical materials and tools (IEC, referral follow up etc) needed for PSS activity
- Provide PFA/PSS basic training and orientation session to the mobile clinic team and CHWs
- Map and regularly update the existing PSS services available in the project area, including other INGO's, local NGO's, community groups and governmental health services, etc
- Elaborate and ensure referral pathways to more specialised services if/when needed.
- Link activities of PSS services with other relevant actors and liaises with the local counterparts (MoH, WHO and NGOs) on mental health matters, including referral services.

Individual level

- Identify needs of psychosocial support of the client
- Report problematic situations and cases to line manager/technical link to help with decision making and problem resolution
- To provide opportunities for the clients to express their thoughts (listening with full attention) and feelings in a safe environment.
- Ensure the client's related information is kept confidential
- To communicate with clients to gain and convey critical information and assist them to clarify their needs and problem and make choices/decisions.

Tasks of Referral follow up

- Elaborate and ensure referral pathways to more specialised services if/when needed.
- To assist and support the patient in accessing and navigating the appropriate health care and social services (Referral).
- To link with various services and providers of care, ensure continuity of care (i.e. adherence to medication), arrange for clinical interventions, provide psychosocial support interventions, provide support for primary caregivers and/or families, and encourage social integration.

V. Background of the candidate

Education (Essential)	Degree in psycho-social or related field
Additional Qualification	Psychologist or candidate trained on PSS
Language	Myanmar (native) - Mandatory English language – added value
Professional Experience	<ul style="list-style-type: none"> • Psycho-social counselling experience of at least 1 year • Previous experience with emergency response project population is an asset
Skills Required	<ul style="list-style-type: none"> • Excellent communication (speaking and listening) skills • Strong organizational skills • Reporting skills
Additional Skills (preferred if any)	<ul style="list-style-type: none"> • Good computer skills especially Microsoft Office package • Teamwork
Location	<ul style="list-style-type: none"> • Must be from Mandalay



MdM SALARY RANGE AND SOCIAL BENEFITS:

Salary Range: MMK 2,181,042 MMK per monthS

Social and other benefits: MdM medical benefits, 13 months bonus, severance payment, public holidays, leave benefits (annual leave, sick leave, maternity leave, paternity leave, family leave, casual leave), seniority payment, Travel and Food allowance, Monthly phone top up allowance.

APPLICATION PROCESS:

If interested, please submit your cover letter and CV quoting “**PSS Officer**” as the subject matter to email.

recruitment.yangon.myanmar@medecinsdumonde.net

OR

mail to

MdM Country Coordination Office, Yangon

House No (53/A1), Thiri Mingalar Street 2, Ward 8, Kamayut Township, Yangon, Myanmar.

By 5pm on 7th May 2025.

Only shortlisted candidates will be contacted.

Our objective is to create an inclusive workforce that is reflective of the populations we support; we strongly encourage applications from those who are marginalized and considered as vulnerable groups.